

Alexandria Police Department **Food Delivery Driver Safety & Robbery Prevention Guide**



Community Advisory — Prepared by the Alexandria Police Department in coordination with local restaurants and delivery services

1. Purpose & Overview

Food delivery drivers in Alexandria have increasingly become targets of robbery, especially during late-night hours or in low-visibility areas. The Alexandria Police Department (APD) developed this guide to help delivery drivers recognize risks, take preventive actions, and know how to respond safely if threatened.

2. Before You Deliver

Verify the order and address before leaving the restaurant.

Require a callback number and confirm it before heading out.

Limit cash carried to the smallest amount necessary.

Use GPS for navigation and share your live location with your company or trusted contact.

Avoid delivering to unlit or suspicious addresses — if it doesn't feel safe, do not proceed.

Inspect your vehicle lighting and locks before every shift.

3. During Delivery

Park in visible, well-lit areas close to the delivery location.

Keep your doors locked when parked.

Do not enter a customer's home — hand off deliveries at the door.

Stay alert to your surroundings and trust your instincts.

Avoid distractions like phone use while walking or waiting.

If something feels off, return to your car and leave immediately.

4. If You Suspect Danger

Leave the area immediately and go to a safe, public location (such as a gas station or open business).

Call 911 and report your exact location, vehicle description, and a summary of what you observed.

Do not attempt to confront or follow suspicious individuals.

Notify your employer once you are safe.

Alexandria Police Department

Food Delivery Driver Safety & Robbery Prevention Guide



5. If You Are Robbed

Stay calm and comply with demands — your safety is the priority.
Do not resist, argue, or chase the suspect.
Observe key details such as suspect description, vehicle, or direction of travel.
As soon as you are safe, call 911.
Remain at the scene until officers arrive unless instructed otherwise.

6. After an Incident

Contact your supervisor and report the incident immediately.
Call APD's Non-Emergency Line: 703-746-4444.
Preserve any video, GPS, or communication data.
Cooperate fully with APD investigators.
Consider seeking support from an employee assistance program or counseling service.

7. Quick-Reference Safety Checklist

Verify address and callback number
Limit cash and secure valuables
Stay alert and park in visible areas
Trust your instincts — leave if unsafe
Call 911 immediately if threatened or robbed
Report all incidents to your employer and APD

Emergency: 911 | Non-Emergency: 703-746-4444